

Our sole purpose is to pro-actively help you to avoid a data incident or breach, but sometimes it's unavoidable; most data security professionals consider a data breach to be a 'when not if' occurrence.

When the unthinkable happens, it's proven that a well-rehearsed response to contain and recover from a data breach will significantly lessen the negative impact on your customers, your reputation and the viability of your business, as well as saving you around 25% of the cost of recovery if you are not prepared.

You need to be prepared for anything from an email containing sensitive data being sent unencrypted to the wrong recipient, or a laptop containing sensitive data being left on a train, to a full scale ransomware attack that can cripple your business.

We have significant experience in managing all types and sizes of data incidents and breaches, culminating in recent hands on management of two separate and extensive ransomware attacks suffered by clients.

The following data security and privacy frameworks require that your business has data incident and breach plans defined and documented, trained to appropriate stakeholders and rehearsed on a regular annual basis, to lessen the impact and consequences when the unthinkable happens.

- ISO27001:2022
- NIST
- PCI DSS v4.0
- Cyber Essentials and Plus
- GDPR (UK Data Protection Act 2018)
- IASME Cyber Assurance
- SOC2

We can help you in numerous ways to prepare for a data incident or breach situation, including provide Incident Response Policy definition, Incident Response Plan authoring, provide education and training for

## Data Incident and Breach Management

When the worst happens how you respond, contain, notify, communicate, and recover will have a direct impact on your business activities, your customers, your reputation and the viability of your business

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stakeholders and create and facilitate Incident Response scenario's and exercises.



As with all of our services we recommend a health check resulting in a status report, to define how well prepared or otherwise you are for a data incident or breach.

We would then propose remediation and mitigation including but not limited to:

- Incident Management Policy
- Incident Response Plan
- Education, Training and Awareness
- Incident Response Scenario Development
- Incident Response Rehearsal Exercises

I look forward to talking through the details of our Data Incident and Breach Management services with you as soon as we can, including the following areas of our expertise:

- Diagnostics
- Consultancy
- Education

I look forward to working with you very soon to improve your data risk management and information security governance and compliance programs.

Stuart Golding - Founder and CEO